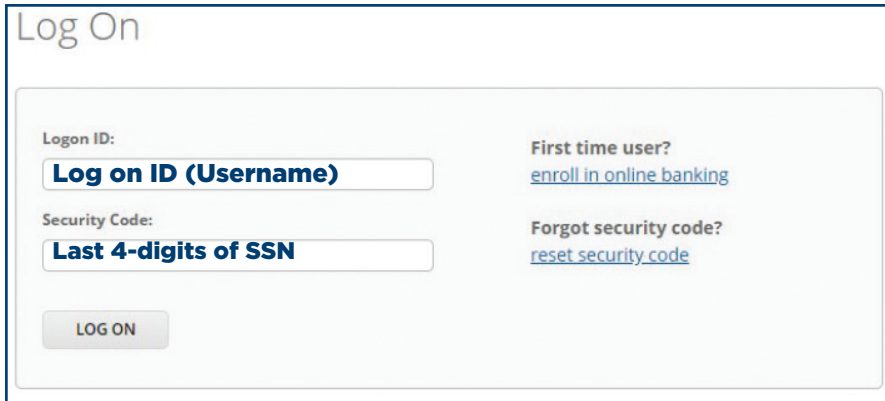


## Current Netbranch user logging into the updated VCCU Online for the first time

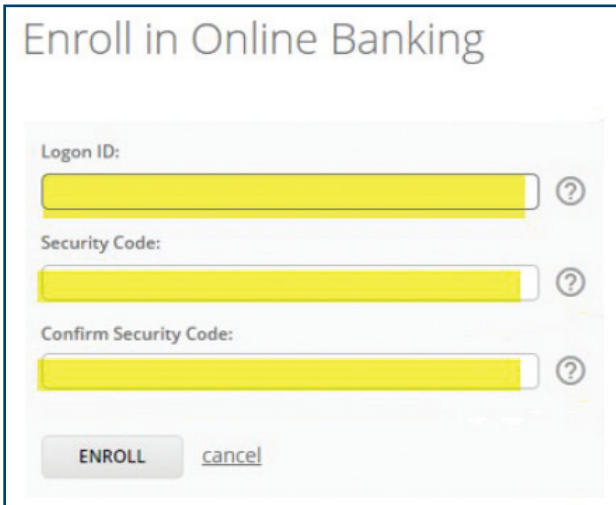


The screenshot shows a 'Log On' form with the following fields and options:

- Logon ID:
- Security Code:
- Buttons: LOG ON
- Links: [enroll in online banking](#) (under 'First time user?'), [reset security code](#) (under 'Forgot security code?')

To log in to the NEW VCCU Online (online banking) website for the first time, please use the following:

- Logon ID is set to your existing Logon ID.
- Security Code (Password) is the last 4-digits of the primary SSN (Social Security Number until it is reset).
- If you are having issues with logon please call us at 715-693-3400



The screenshot shows an 'Enroll in Online Banking' form with the following fields and options:

- Logon ID:
- Security Code:
- Confirm Security Code:
- Buttons: ENROLL, [cancel](#)

When the Member Account number / User number, last 4 of SSN are verified on the host side, you will be prompted to set up a new personalized Security Code (Password).

- The Security Code (Password) has to be at least nine (9) characters long with Upper and lower case letters and two (2) numeric values and may contain special characters.

**The member will receive an enrollment confirmation upon a successful enrollment.**

**If you have any questions during this process,  
please call, email or stop into any branch for help.**